

Super Foo Tickets - Terms of Service

Official Event Ticketing & Admission Policy

Operating Company:	Super Foo (Thailand) Ltd.
Service Name:	Super Foo Tickets
Effective Date:	August 24, 2026
Scope:	Super Foo Tickets Sales, Electronic Ticket Issuance, Entry Verification, and Event Regulations

Welcome to **Super Foo Tickets**! These Terms of Service ("Terms") govern your purchase, holding, and use of tickets for events operated by **Super Foo (Thailand) Ltd.** under the service brand **Super Foo Tickets** (hereinafter referred to as "we", "us", or "our"). By purchasing a ticket, accessing our ticketing system, or attending our events, you acknowledge that you have read, understood, and agreed to be bound by these Terms.

1. Account Registration & Safety

- **Accurate Information:** When purchasing a ticket or creating an account with Super Foo Tickets, you must provide current, true, complete, and accurate personal information (including full name, valid email address, and contact number).
- **Account Responsibility:** You are solely responsible for maintaining the confidentiality of your account credentials and for all activities conducted under your account. Super Foo (Thailand) Ltd. assumes no liability for losses arising from unauthorized account access.
- **Minors:** Users under the age of 18 must obtain the consent of a parent or legal guardian prior to purchasing tickets or accessing Super Foo Tickets services.

2. Ticket Purchasing & Anti-Scalping Policy

- **Order Confirmation:** A ticket order is legally binding only upon successful payment authorization and subsequent issuance of an official electronic ticket (E-Ticket / QR Code) by Super Foo Tickets.
- **Strict Anti-Scalping Rule:** Super Foo Tickets strictly prohibits the unauthorized resale, transfer, or commercial exploitation of tickets at prices above face value. Tickets acquired through unauthorized third-party secondary markets or scalpers may be voided without prior notice, refund, or compensation.
- **Fraud Prevention:** We reserve the right to cancel orders, invalidate tickets, or restrict access for any transactions suspected of fraud, identity misrepresentation, or unauthorized payment processing.

3. Refunds, Exchanges & Event Cancellations

- **Refund Policy:** All ticket sales are final and non-refundable unless explicitly mandated by applicable consumer protection laws or specifically announced otherwise by Super Foo (Thailand) Ltd.

- **Event Modification or Cancellation:** In the event of event postponement, cancellation, or significant alterations caused by force majeure, extreme weather, or safety directives, Super Foo Tickets will publish official refund or ticket rollover procedures on our website and social channels.

4. Venue Admission & Event Conduct

- **Ticket Verification:** Attendees must present a valid Super Foo Tickets E-Ticket (digital QR Code) at the entry point. Each QR Code permits single entry only.
- **Admission Rules:** Attendees are required to adhere to all venue safety regulations, age requirements, dress codes, and security inspections. Super Foo (Thailand) Ltd. reserves the right to refuse entry or eject any individual exhibiting disruptive behavior, intoxication, or carrying prohibited items without offering a refund.

5. Limitation of Liability

- Super Foo (Thailand) Ltd. shall not be liable for any indirect, incidental, or consequential damages resulting from event delays, personal property loss, or system disruptions beyond our reasonable control.

Customer Support & Inquiries:

If you have any questions regarding these Terms of Service, please contact the Super Foo Tickets Support Team:

Email: cs@superfootickets.com | Official Website: www.superfootickets.com